



Corporate Social Responsibility Policy

Our Company

Clinical Print Finishers (UK) Ltd are a family owned and run business providing specialist print finishing services to the print and packaging industry with over 30 years experience in this field.

Clinical's customers range from global pharmaceutical companies to local high street commercial print shops.

Clinical pride themselves on being regarded as one of the leading and most respected UK print finishing companies supplying pharmaceutical, cosmetic and general print finishing solutions to very high quality and ethical standards.

Our Mission

Our mission is to continually improve our reputation as a leading supplier of specialised pharmaceutical and commercial print finishing services.

As a responsible business we recognise total customer confidence can only be achieved by delivering the best possible service, first time, every time.

We are fully committed to improving the quality of life of our workforce, their families and the local communities within our region.

Employees

Our workforce is our greatest asset and spends much of their lives working with us for our customers.

We respect workers' rights and ensure wages are maintained to least the recommended industry standards.

We are an IIP (Investors In People) accredited company.

We continually invest in our employees and premises to ensure our employees have a safe and pleasant working environment.

The company value diversity and equal opportunities of all employees and encourage them to help us further their skills and knowledge throughout the business.

Our business policies and plans are effectively communicated and discussed with our workforce for clarity and to obtain valid comments.

Customers

Customer relationships and satisfaction are vital to our operations and we aim to achieve this by offering customers an excellent service, fair pricing, transparency, honesty and integrity.

All work is produced to high quality standards systems certified to ISO9001: 2000 and PS9000: 2001 (Pharmaceutical Packaging Requirements).

We acknowledge how we perform as a supplier may have a significant impact on our customers reputation within the marketplace and as a responsible business, we strive to maintain high standards to ensure our actions do not affect this.

We regularly survey our client base to ensure we meet our expected customer requirements and improve where necessary.

Suppliers

Our suppliers are key to our successful operations and as such these relationships are maintained closely and with dignity and respect.

We actively encourage our suppliers to follow good business practices and maintain a high quality service to us as a customer whilst maintaining good working practices for their employees.

All our suppliers are treated fairly in both pricing negotiations and timing of payments made by us.

We use local suppliers for 80% of our purchasing with around 95% of any customer materials being sourced locally.

The Environment

Our commitment to the environment is an area that has been a main business objective for many years now.

We operate a fully certified EMS (Environmental Management System), which is certified to ISO 14001:2004.

We recycle over 96% of our packaging waste locally and these cost savings are used to part fund our environmental improvements and projects such as replacement tree planting.

We purchase where possible, products from sustainable sources which have a minimal impact on the global environment.

Our Community

We continually assess local needs and support various charities, sporting organisations and local educational establishments through donations, sponsorships and training.

We encourage and support our employees with any local community work they may be involved in.

We try to support local jobs by employing mainly within our immediate locality.

Health & Safety

We provide a healthy and safe environment for our staff, visitors and the local community through many Health and safety good practices and legal compliance.

Our health and safety systems are monitored and reviewed by our health and safety committee, which is overseen by an external health and safety consultant.

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